

Showcasing True Global Capabilities

SHIPPING IT GEAR FROM ICELAND TO NEW YORK AND LONDON DOOR-TO-DOOR IN UNDER 7 DAYS



ICELAND

A client traveling to Iceland to oversee the movement of equipment from their Reykjavik facility to both New York and London, needed a logistics partner; the partner would facilitate pick-up, crating and transportation to both destinations.

We were given less than a week to plan and allocate the necessary resources for a multi-destination export of IT gear in a remote country with limited transportation infrastructure.

Nearly 2,000 lbs of sensitive IT gear had to be soft packed on-site then crated to ensure safe international transport.

The government of Iceland was prioritizing the exportation of seafood over electronics or any other cargo. This could have resulted in departure delays that would have undermined the success of the project.

Considering the short notice from the client, we needed to work with our agents in Iceland to schedule a rush pickup and arrange for them to bring all of the necessary packing materials to the datacenter.

We contacted our partner airlines to arrange for priority cargo space, to thereby avoid potential delays caused by the government's export restrictions.

Our customs brokerage team completed all import/export paperwork prior to departure and pre-wired the duties and taxes to the customs authorities at each destination.

Our team arranged a pick-up in Iceland over the weekend to coincide with our client's trip out to Iceland on Monday.

We coordinated the on-time pick-up, sorting of gear, custom crating, and transit to both LHR and JFK. We pre-cleared both shipments while they were in transit to mitigate any customs delays upon arrival. Our efforts resulted in a seamless customs clearance process and on-time delivery for the client.

"I was flying there myself to un-rack a bunch of gear. I relied on FGX to meet me there and haul everything back to our main datacenters. I couldn't ask for better service."

-Operations Director, Managed Datacenter Provider

We do not disclose our clients by design

After investigating if FGX is a good fit for your business, we would be happy to put you in touch with one of the clients we showcase.

THE IDEAL LOGISTICS PARTNER



Can **facilitate an importer of record service** to enable clients to import IT equipment into the country.



Coordinates pickup, packing and **door to door logistics** from anywhere in the US [or world] to Iceland.



Provides **comprehensive project management and timely communication** from pick-up through delivery.



Understands the duties & tax implications and ensures the required taxes are paid on-time to ensure no delays in customs.

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