

# Navigate Mainland China's Complex Regulatory Landscape



**FGX'S CUSTOMS SPECIALISTS HELP MULTI-NATIONAL LAW FIRM IMPORT IT GEAR INTO SHANGHAI**



**A** Top 50 multi-national law firm with 20 offices worldwide and 140 years of history sought to import technology infrastructure into Mainland China.

## The Challenge:

The client faced a myriad of issues when attempting to import IT equipment into China.

- Previous shipments of tech equipment using another carrier were detained by customs.
- The client's Shanghai office did not possess the necessary import licenses which are costly and time consuming to obtain.
- The Chinese government requires most electronics to possess a "CCC Certificate" from the manufacturer prior to import.
- The timeline to complete the upgrades was aggressive and any delays in customs or transit had to be avoided at all costs.

## The Plan:

Our world-class operations team employed our process-based approach and project management tools to ensure our client's shipping needs were met.

- FGX's team of customs specialists investigated the specific requirements for importing the IT gear.
- An Importer of Record (IOR) service was arranged to provide the necessary import licenses.
- FGX contacted the manufacturer and received guidance on importing the gear "3C exempt".
- The equipment was custom crated and flown directly into Shanghai for clearance & delivery.

## The Execution:

The equipment was delivered to the Shanghai office on time, despite the many complexities present.

- The infrastructure upgrade was completed with peace of mind and confidence that their tech was spec'd and configured exactly to their needs.
- FGX continues to be the vendor of choice for IT infrastructure, telephony and end-user support across the globe.
- FGX utilized Importer of Record services to navigate the complex licensing requirements in China. The equipment was cleared and delivered successfully within 15 business days.

**"FGX provided a door-to-door shipping solution that exceeded our expectations. They have the technology, expertise, and drive to execute highly complex shipments at a global scale." -Manager, Infrastructure & Operations**

## THE IDEAL LOGISTICS PARTNER



Can **facilitate an importer of record service** to enable clients to import IT equipment into the country.



Coordinates pickup, packing and **door to door logistics** from anywhere in the US [or world] to China.



Provides **comprehensive project management and timely communication** from pick-up through delivery.



**Understands the duties & tax implications** and ensures the required taxes are paid on-time to ensure no delays in customs.

## CONTACT US TODAY



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