

Navigating LATAM Customs Processes

FGX QUICKLY AND SAFELY FACILITATED A CROSS-BORDER TRANSFER OF IT EQUIPMENT



Our client was looking to support a rapidly growing South American office with surplus equipment from an office in a neighboring country. Both Brazil and Colombia pose unique customs clearance challenges for both the export and import of technology equipment.

Our client was faced with the problem of procuring desperately needed gear locally in Colombia or finding a way to reuse the existing technology by transferring it across the border.

Due to the relatively low value of the equipment (under \$25,000 US), the cross-border solution would have to make economic sense.

The equipment needed to be installed within 3 weeks so FGX's expert project management team built a timeline to ensure that the gear could be packed, export cleared from Brazil, flown to Colombia, import cleared and delivered in advance of the install date.

Brazilian customs requires that companies participating in international trade become RADAR registered. Since the client was not registered and did not have enough time, FGX offered an EOR (Exporter of Record) service to facilitate the transaction.

After the export clearance paperwork was obtained, a direct flight from Sao Paulo to Bogota was booked, ensuring the quickest transit time possible.

FGX coordinated with customs agents in both countries prior to export to make sure documentation was approved in advance. This was especially important given that used equipment requires additional import licenses in order to be cleared into Colombia.

Once the documentation was approved, FGX arranged for soft-packing of the used items using anti-static bubble wrap and foam to ensure safe transit of the equipment.

The shipment was flown directly to Bogota and the used equipment license was procured on arrival. Customs clearance was completed within 5 business days and the shipment was made available to the client ahead of their desired install date.

We do not disclose our clients by design

After investigating if FGX is a good fit for your business, we would be happy to put you in touch with one of the clients we showcase.

THE IDEAL LOGISTICS PARTNER



Can **facilitate an importer of record service** to enable clients to import IT equipment into the country.



Coordinates pickup, packing and **door to door logistics** from anywhere in the US [or world] to Colombia.



Provides **comprehensive project management and timely communication** from pick-up through delivery.



Understands the duties & tax implications and ensures the required taxes are paid on-time to ensure no delays in customs.

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